

Springbrook Animal Care Center
2759 Forgue Drive
Naperville, IL 60564
630-428-0500



"THE PET EXPERTS!"

BOARDING POLICY FORM

We are sure _____ will have an enjoyable stay with us. Please take a moment to read the following information. **We will keep this form on file for reference, so that you will not be inconvenienced upon dropping your pet(s) off for boarding in the future.**

1.) Pets are required to have current vaccinations (within the last year) and a fecal test (stool sample). For dogs, this includes Rabies, Distemper/Parvo virus, Influenza and Bordetella (kennel cough). We require cats to have current Rabies, Distemper, Influenza and Bordetella. Verification of vaccination history is required prior to leaving the animal in our care. If it is determined that vaccinations are needed, you hereby grant permission to vaccinate your pet(s). _____(initials)

2.) If this is the first time we have seen your pet, an exam will be given to establish general good health as a new patient. This is at no additional cost . _____(initials)

3.) An additional charge of \$4.00 per day is added to the regular boarding fee three days prior to, including, and three days after a **holiday**. Special hours of business may also apply during holidays. _____(initials)

4.) We cannot guarantee the return of any **personal items** such as blankets or toys. These items are furnished free of charge by Springbrook Animal Care Center to all boarders during their stay. _____(initials)

5.) In the event of a **medical emergency**, treatment will be given and a reasonable effort will be made to contact you at the emergency number you have provided. Daily monitoring of pets by our staff members is included in the routine care. _____(initials)

6.) **I realize that despite the hospital's best efforts, intestinal upsets (i.e. vomiting and diarrhea) are common in boarded animals due to the change of environment. In addition, we do require that all animals have the Influenza vaccination and the Bordetella vaccination to prevent kennel cough. However, despite these efforts, kennel cough may still develop in some animals. If your pet experiences any of these symptoms after their stay with us, please notify us immediately, as most of the time these conditions are not serious and are easily treated.** _____(initials)

7.) If your pet becomes ill after boarding we will be happy to treat your pet for no charge or minimal cost but will not reimburse you if you wish to take your pet to another veterinarian. _____(initials)

8.) Due to the fact that we cannot control the flea and tick population outdoors, we highly recommend **Vectra/Bravecto** treatment 24 hours prior to boarding. _____(initials)

If someone other than the owner will be picking up your pet(s) from boarding, please indicate the name of the person here: _____. Please understand that we assume the person who picks up the pet(s) does so with the owner's permission, and therefore we do not require identification.

I have read the above information, and understand the requirements for leaving my pet(s) in the care of Springbrook Animal Care Center:

X _____
(Name)

(Date)